



DANCER CONCRETE DESIGN

Flooring Warranty

SUPPLEMENTS TO THIS WARRANTY:

- Before We Start – Job-Site Expectations
- Terms and Conditions
- Care + Maintenance

Job Name:

Date of Substantial Completion:

Warranty Term:

Dancer Concrete Design provides 1 year, 2 year, and 5 year warranty options.

1 YEAR

For projects that have a specified product manufacturer other than Dancer Concrete Design; we will provide the 1-year installation warranty listed as needed by the contract documents of the owner or General Contractor. As typical, the manufacturer of the specified system will also hold their warranty to be free to defects in manufacturing.

2 YEAR

For installations where Dancer Concrete Design is listed as the manufacturer and installer, the warranty will be increased to a 2-year, all-inclusive, labor and materials warranty. This is the standard warranty on all private work and jobs where the system selected is a Dancer Concrete Design brand such as StrongTread, TreadWell, or Surface.

5 YEAR

An additional 5-year warranty is available for epoxy floor systems that include a moisture mitigation primer upgrade. This will be line-itemed and listed on the proposal.

FILING A CLAIM

For warranty claims please send a picture and description of the area in question to create@dancerconcrete.com. Claims must be filed within the specified time period of the warranty.

THE LEGAL TALK

The warranty set forth below is conditioned upon Property Owner having paid in full all sums due under the agreement, including any change orders to the work. Unless otherwise agreed by both parties in writing, the sole warranty of the work shall be as follows: Contractor warrants workmanship for a period of **(1, 2 or 5)** year(s) from the final billing. If concrete coating failure appears during the warranty period due to improper workmanship, Contractor will supply labor and material to correct the condition. Responsibility is limited to correcting the condition as indicated above. Any claim under this warranty must be made by delivering written notification (by email) to Contractor within 10 days of discovery of such condition. **This warranty excludes, and in no event will Contractor be responsible for damages caused by accident or abuse, temperature changes, settlement or moisture, cracks caused by expansion and/or contraction.**

This is the whole warranty, there are no other warranties including but not limited to implied warranty of merchantability and warranty of the floor for a particular purpose. All such warranties are expressly disclaimed and excluded by the parties. Dancer Concrete Design shall not be liable for any incidental or consequential damages, including delays, or additional work beyond the direct installation, including but not limited too: trim, moving furniture, closing of business.

All warranty work will occur during normal business hours, Monday to Friday.

Warranty repairs may include small spot repairs up to entire floor installs. This decision rests with Dancer Concrete Design.

If any disagreements on the method of claim under this warranty arise, a meeting will be held over coffee on a Tuesday morning, 8 am at Dancer Concrete Design's location to come to a decision.